

Level 5 Diploma in Leadership and Management in Adult Care



This qualification was specifically developed for those managing an adult social care service, including the role of registered manager.



This qualification requires learners to demonstrate an in-depth understanding and effective practice in leadership and management for adult care services.

The Level 5 Diploma builds on topics previously covered by the Level 4 Certificate and Manager Induction Standards. It includes additional workplace assessment of competencies to ensure not only knowledge, but proven ability. It includes the following areas:

- Leadership and management
- Governance and regulatory processes
- Communication
- Relationships and partnership working
- Person-centred practice for positive outcomes
- Professional development, supervision and performance management
- Resources
- Safeguarding, protection and risk
- Manage self
- Decision-making
- Entrepreneurial skills and innovation.

Read more about what the qualification includes [here](#).

How it helps new managers and deputies

The qualification helps to both solidify earlier experience and learning and standardise knowledge and competence.

The range of assessment methods will not only test knowledge, but proven workplace abilities. Assessment methods include direct observations and witness testimonies.

As a competency-based qualification, it's important that all those undertaking the Level 5 Diploma are in a role where they already undertake care management duties. However, employers can be flexible by delegating managerial tasks, secondments and other development opportunities to ensure the full scope of the qualification can be completed.

The qualification can be used to develop the knowledge and skills of care managers in a range of services including, but not limited to, residential services for older people and people with disabilities, domiciliary care services, day services, respite services and community-based services.

Who offers it?

This national vocational qualification is available from a range of accredited learning providers, including a number of Skills for Care's [endorsed learning providers](#).

Is there funding available?

Yes, adult social care employers in England can claim up to £1500 per staff member, on completion of the Level 5 Diploma in Leadership and Management for Adult Care. Read more about Skills for Care's Workforce Development Fund [here](#).

When should it be undertaken?

It's recommended for those aiming to progress beyond deputy manager and team leader positions to other care management roles, including registered manager.

How long does it take?

The timeframe can vary, but usually this qualification takes between 12 to 18 months to complete. For those who have already completed the Level 4 Certificate in the Principles of Leadership and Management for Adult Care, a shorter timeframe of around six months may be possible.

What others say

The Level 5 Diploma required a lot of hard work but really helped me to look at myself and how I managed people. It made me look and reflect on how I dealt with situations and how it could be improved, including how I communicate with people in the office and the care staff. The qualification also enabled me to think more about the bigger picture and how the company can be better. It was beneficial to undertake much of this qualification in the lead up to becoming the registered manager as it prepared me to manage the service

Alicia Ferrie, Registered Manager, Short Notice Care Services Ltd



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