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| **Standard 1: Understand Your Role**  |
| **Outcome – The** **learner is able to:**  | **Assessment – The learner must:**  |
|  **1.1 Understand their own role**  | 1.1a Describe their main duties and responsibilities  1.1b List the **standards** and codes of conduct and practice that relate to their role  1.1c Demonstrate that they are working in accordance with the **agreed ways of working** with their employer  1.1d Explain how their previous experiences, attitudes and beliefs may affect the way they work  |
|  **1.2 Work in ways that have been agreed** **with their employer**  | 1.2a Describe their employment rights and responsibilities  1.2b List the aims, objectives and values of the service in which they work  1.2c Explain why it is important to work in ways that are agreed with their employer  1.2d Demonstrate how to access full and up-to-date details of **agreed ways of working** that are relevant to their role  1.2e Explain how and when to escalate any concerns they might have (**whistleblowing**)  1.2f Explain why it is important to be honest and identify where errors may have occurred and to tell the appropriate person  |
|  **1.3 Understand working relationships** **in health and social care**  | 1.3a Describe their responsibilities to the **individuals** they support  1.3b Explain how a working relationship is different from a personal relationship  1.3c Describe different working relationships in health and social care settings  |
|  **1.4 Work in partnership with others**  | 1.4a Explain why it is important to work in teams and in partnership with **others**.  1.4b Explain why it is important to work in partnership with **key people**, advocates and **others** who are significant to **an individual**  1.4c Demonstrate behaviours, attitudes and ways of working that can help improve partnership working.  1.4d Demonstrate how and when to access support and advice about:  * partnership working
* resolving conflicts
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