

The impact of Skills for Care

2013/14 to 2017/18



Our products and services*

90% were satisfied or very satisfied with our products and services.

90% were likely to recommend our services to peers and colleagues.

Good value for money



For every £1 invested, Skills for Care generated between £2.27 and £3.31 to the England economy.



Our role*

84% felt that we're responsive to employer needs.

83% agreed that we're raising the profile of social care.

83% felt that we positively influence policy and practice within the sector.



Skills for Care progressed towards achieving its overall strategic vision:

- Creating a confident, caring, skilled and well-led workforce.
- Acting as an efficient and effective organisation.

These summary findings relate to an independent impact evaluation of the work of Skills for Care over this five year period, conducted by ICF in 2018. This considered customer feedback and other data, including 59 evaluation reports accounting for at least 79% of Skills for Care spending.

* 1,281 participants surveyed at Skills for Care's events since 2016.

