

## Category information sheet

### Best employer support for your registered manager(s)

This award recognises organisations, employers, owners or individuals who can demonstrate their commitment to providing excellent support for their registered manager(s).

#### About the award

Skills for Care is the membership organisation for registered managers. We offer, champion and promote support for registered managers, and our members belong to a community of professionals dedicated to improving the quality of care and support. We're looking for organisations or individuals who can show how they support their registered manager(s) through a blend of on-going support which is effective, responsive and which allows their manager(s) to keep up-to-date and access information. This might include direct support or providing their registered manager(s) with opportunities to engage with peers or external networks. Those entering will need to evidence the impact of the support provided for registered manager(s) and how this supports the provision of high quality person-centred care. They should also consider how they champion the role of the registered manager.

**Who should enter:** adult social care employers and organisations who employ registered managers; individual owners, registered managers or nominated individuals can also enter their organisation/employer.

#### How to enter

The Accolades awards are free to enter.

We've prepared this category information sheet to help you put your entry together.

Look too at our entry guide for tips and rules of entry.

Online entries open on Tuesday 7 May 2019.

The closing date for entries is 21 June 2019.

[www.skillsforcare.org.uk/accolades](http://www.skillsforcare.org.uk/accolades)

Entry questions (350 word limit)		Answers may include reference to:	Criteria
1.	How have you identified the support needs of your registered manager(s)?	<ul style="list-style-type: none"> <li>▪ specific work to understand their support needs</li> <li>▪ how the culture of your organisation or service helps to achieve this.</li> </ul>	Identifying the support needs of the registered manager
2.	Describe the support or programme of support available to your registered manager(s)	<ul style="list-style-type: none"> <li>▪ a mix of support (including any opportunities to access external/third party support)</li> <li>▪ support networks</li> <li>▪ support which empowers managers to improve their service(s).</li> </ul>	The support available to the registered manager(s)
3.	What are the benefits of the support you have described and what impact have they had on your registered manager(s)?	<ul style="list-style-type: none"> <li>▪ leadership and management</li> <li>▪ relationships and partnership working</li> <li>▪ confidence and professional identity</li> <li>▪ managing self</li> <li>▪ professional development.</li> </ul>	The benefits of the support and the impact on the registered manager(s)?
4.	What impact has your support for your registered manager(s) had on other staff (including those directly managed by the registered manager)?	<ul style="list-style-type: none"> <li>▪ feedback from other staff/direct reports</li> <li>▪ putting learning into practice.</li> </ul>	The impact the support for the registered manager(s) on other staff

Entry questions (500 word limit)		Answers may include reference to:	Criteria
5.	How does your support for your registered manager(s) benefit people who need care and support?	<ul style="list-style-type: none"> <li>▪ The link between the impact of support on your manager(s) and how they lead and manage their service</li> <li>▪ Feedback from people in need of care and support</li> </ul>	The difference being made to the people who need care and support