

For adult social care providers, managers and leaders

#### **November 2021**

This information was correct at time of writing and will be reviewed regularly



## Improving outcomes

- The aim of Integrated Care Systems (ICSs) is to improve people's outcomes and experiences of care by bringing services together around people and communities.
- This means addressing the break-up of services and poor co-ordination that people often experience.
- People and their families want care and support provided in ways that make sense to them, reflecting their lives, needs and wishes.
- People want to receive integrated person-centred services within a culture of compassionate care built around themselves and the community.









### **TLAP - Making It Real**

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**TLAP Making it Real** puts integration into context. People with lived experience were involved throughout the development of the I and We statements to support good personalised care and support, with the belief that people want to have a life not a service with more choice and control.

My support, my own way, flexible integrated care and support.

#### 'I' Statement

I have care and support that is co-ordinated and everyone works well together and with me.

#### 'We' Statement

We work in partnership with others to make sure that all our services work seamlessly together from the perspective of the person accessing services.







Find out more - Making it Real



## What is integration?

individuals using their strengths

and assets and that of their

communities.

Working together	Personalised care
Services and systems working together across health, social care, housing, community services and more to provide coordinated and quality care.	Promotes personalised care and better outcomes for people supported, giving them more choice and control.
Support networks	Effective relationships
Creates support networks around individuals using their strengths	Encourages effective relationships across the services



and the system to provide joined

up care.

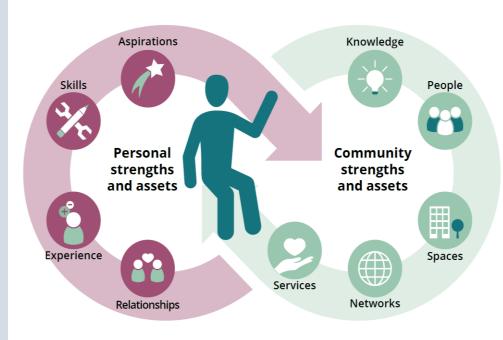




# Looking ahead – why does integration matter?

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- Our current system needs to transform to meet long term demand.
- People are living longer with more complex needs.
- Better focus on prevention and promoting health and wellbeing, changing the focus from what's wrong to what's strong.
- Gives people more choice and control over their lives.



Taken from NICE/SCIE - <u>Evidence for strengths and</u>
<a href="mailto:asset based outcomes - quick guide">asset based outcomes - quick guide</a>









Effective E4	How well do staff, teams and services	
	within and across organisations work	
	together to deliver effective, care support	
	and treatment?	
Responsive R1	How do people receive personalised care	
	that is responsive to their needs?	
Well-led W1	How does the service work in partnership	
	with other agencies?	









# Setting the context - legislation, policy and guidance

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#### **Current legislation**

Care Act 2014

#### **Proposed legislation**

- Health and Social Care Bill due to be implemented by April 2022
- Health and Social Care Levy Bill

ICS development aligns with NHS long term plan and the Care Act principles.

There is a Health and Social Care Bill currently going through Parliament to legislate for ICSs in all areas.







# Setting the context – governance arrangements currently being developed within each ICS

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#### ICS NHS Body will:

- Manage a single pot of NHS funding and develop a plan needs of the population within the ICS.
- Take on the commissioning functions currently held by CCGs with a more strategic approach to planning and monitoring of services.
- Comprise of an ICS lead, ICS chair and representation from general practice, trusts and local authorities.

#### ICS Health and Care Partnership will:

- Have a wider membership than the above.
- Bring together health, social care, public health and wider partners to develop a broader strategic health, public health and social care plan for the ICS at place level.
- Take this plan into account when making decisions about health and care provision.







## Integrated Care Systems - a three tiered model

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A key feature of ICSs is the 3 tiers of system, place and neighbourhood as ICSs tend to cover a large geographical area.

Smaller partnerships centred around local areas are better suited to designing and delivering services changes to meet local population need.

- System ICS covers population 1-3 million
- Place 250,000 500,000 population a town or district within an ICS that covers a population of 250,000-500,000
- Neighbourhood small area, covers population 30,000 -50,000





Approx. figures

#### Find out more

Find out more about the ICS in your area by contacting your Skills for Care Locality Manager Skills for Care - In Your Area

- Further sources of information
- Skills for Care Integration
- Skills for Care Workforce Data My ICS
- The Kings Fund Integrated Care Systems explained
- NHS England Integrated Care







