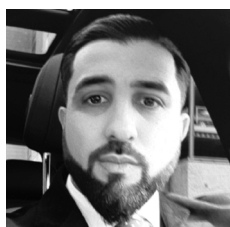




# How I became a team manager



Abid Ali is the Registered Manager of Eden Future. His journey to team manager is summarised below.

“My current role of team manager sees me managing a team of currently 25 staff in a supported living service.

“If you’re putting somebody into managing a care service, they have got to have some experience of working in the front line. It was important for me to directly deliver care and have this experience in the support worker role prior to moving into management.”

Progression	Quotes	Role	Learning and development
	<p>“After completing my Level 3 Diploma I moved into a manager role.</p> <p>“I’ve been in management for four years now and recently completed my Level 5 Diploma, as well as undertaking a number of Eden Futures’ own leadership courses.</p>	Team Manager	<p>Leadership courses CPD</p> <p>Level 5 Diploma in Leadership for Health and Social Care</p>
	<p>“I worked solidly for eight years as a support worker caring for people with behaviours that challenged.</p> <p>“I’ve always been open to my own personal development. When my previous employer highlighted there was funding to help me to develop further, I took up this opportunity.</p> <p>“The Level 3 really helped me as I was stepping up and dealing with some of the more complex cases, undertaking care assessments and putting plans in place.”</p>	Support Worker	<p>Level 2 Diploma in Health and Social Care</p> <p>Level 3 Diploma in Health and Social Care</p>