

Webinar: New Managers

Skills for Care: Wednesday 23 September 2020

During the webinar, several questions were asked which are answered below and we have also provided some useful links and websites for more information.

Please be aware that this information is correct as @ 23 September 2020 and is subject to change in line with Government guidance.

All our COVID-19 webinars on a variety of different topics can be found on the [website](#).



Useful links on Skills for Care website

Recruitment and retention

- [Recruitment and retention page](#)
- [COVID-19: Safe and rapid recruitment](#)
- [Tips on distance recruitment and changes DBS checks](#)
- [Support tool for staff to help manage themselves and others during challenging times](#)
- [Cost of recruitment template](#)
- [Planning your recruitment](#)
- [Recruiting for values, with example framework](#)
- [Workforce planning](#)
- [Recruiting the right people](#)
- [Care Friends app](#)
- [Seeing Potential](#)
- [DSHC marketing toolkit](#)
- [Retaining your staff](#)
- [Creating a positive place to work](#)
- [Importance of supervision / 121's](#)
- [Effective supervision guide](#)

Training and Development

- [Guide to developing your staff](#)
- [Planning section of the guide](#)
- [Core and mandatory training table](#)
- [Find and endorsed provider](#)
- [Apprenticeships](#)
- [Funding for training](#)
- [Workforce development funding](#)

Registered Manager Support

- [Local networks for managers](#)
- [Membership](#)

CQC provider support

- [Delivering good and outstanding care](#)
- [Care Improvement Works](#)

Questions

Is there a current training offer due to COVID-19?

- Yes – there is the [COVID-19 Essential Training](#)

How do I contact my locality Manager?

- Your locality manager they can be [found here](#).

How do I prepare for a CQC interview?

- Look at the [CQC website](#) and make sure you understand the care standards, the regulations and notifications.
- Look at our '[Good and outstanding care](#)' guide and [Care Improvement Works](#) for information on how to meet and evidence the standards.
- Consider enrolling on to the [Well led leadership programme](#)

How do I manage staffing during the COVID-19 period?

- Use the resources in the [Guide to safe staffing](#)