

Direct observation flowchart

NQSW and assessor identify suitable intervention

Agreement sought from person in need of care and support

NQSW completes part 1a

Direct observation takes place and assessor completes structured assessment part 2a

NQSW completes structured written reflection part 1b (same day)

Assessor reviews part 1b and provides written feedback part 2b

Assessor completes holistic assessment part 2c

Post-observation reflective supervision