

## How can we help you: prepare new managers for their role

Your managers ensure your service delivers high quality care and support, and are at the forefront of setting the standards that the CQC expect to see.

When a new manager starts, it's important they have the right support so they're confident and competent in their role.

Skills for Care can help you:

- prepare new managers for their role, including delivering a thorough induction and assessing their skills and knowledge
- ensure new managers know what's expected of them, including around CQC regulations, and are confident to lead your service.

### How can we help?

Our package of support can help you prepare new managers for their role.

We'll come and spend half a day with you to review your current approach to supporting new managers. We'll look at things like your induction process, assessment, and learning and development. We'll identify any areas for improvement and give you practical solutions to do this.

We'll then spend half a day with your new manager to help them understand their role and what's expected of them. We'll signpost them to useful guidance including:

- Manager Induction Standards – which explains what they need to know to perform well in their role
- resources to help them understand the CQC inspection process and how to ensure their teams deliver care and support that meets their standards
- Registered Manager Networks – so they can engage with other managers
- resources to help them manage their own health and wellbeing, and support the health and wellbeing of their team.

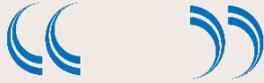
They'll also get:

- a copy of our 'Care manager starter pack', worth £95, which includes printed copies of our most popular resources to support new managers
- one year's Registered Managers Membership which gives them access to exclusive resources, discounts and advice
- a copy of our 'Wellbeing for registered managers: a practical survival guide', which gives top tips and exercises to help managers develop their own wellbeing.

## Why choose us?

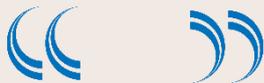
We have experience working with different types of adult social care providers through one to one support.

We work closely with providers rated 'good' and 'outstanding' so our sessions are based on current best practice, and our guidance has been approved the CQC so it aligns with their regulations.



Meeting with the Skills for Care locality manager has been insightful as she has offered tips and advice I hadn't even considered before, so her experience has been invaluable.

**Registered Manager**



Registered managers should be made aware of Skills for Care and get quality guidance. Some organisations might pay a lot of money in a panic to get the information which is not as good as Skills for Care.

**Registered Manager**



The (Good and outstanding care) guide is a must read for new registered managers facing their first inspection.

**Care Manager**

## How much does it cost?

What we offer	£ from
<p><b>Half day, face to face support with existing manager</b> To review your current approach to supporting new managers.</p> <p>We'll look at things like your induction process (and the Manager Induction Standards), assessment and learning and development.</p> <p>We'll identify any areas for improvement and give you practical solutions to do this.</p> <p><b>Half day, face to face support with new manager</b> To help them understand their role and what's expected of them. We'll signpost them to useful guidance to help them in their role. (You can add extra support days for other new care managers from £550 per day.)</p> <p><b>Care Manager Starter Pack</b> Printed copies of our most popular resources to support new managers including:</p> <ul style="list-style-type: none"> <li>▪ Becoming a manager</li> <li>▪ Good and outstanding care guide (workbook edition)</li> <li>▪ Effective supervision guide</li> <li>▪ Effective workplace assessment guide.</li> </ul> <p><b>Registered Manager Membership</b> Exclusive access to our 'Social care managers handbook', practical resources, monthly newsletter and discounts.</p> <p><b>Wellbeing for registered managers: a practical survival guide</b> This guide gives managers top tips and exercises to support their own wellbeing and the wellbeing of their team.</p>	
<b>Total:</b>	<b>£650</b>

## Why not add...

Our leadership development programmes can help new and aspiring managers build their leadership capabilities. Find out more

[www.skillsforcare.org.uk/leadershipprogrammes](http://www.skillsforcare.org.uk/leadershipprogrammes)

## Contact us

If you want our support to prepare new managers for their role, please get in touch on: [employer.engagement@skillsforcare.org.uk](mailto:employer.engagement@skillsforcare.org.uk)