

How can we: support your service to improve

A negative CQC rating as a result of inadequate care and support can have a devastating impact on the people who use your service, your staff and your organisation.

So it's important that you know how to tackle the problems identified in your CQC inspection, to make improvements.

How can we help?

Whether you're striving for an outstanding rating or responding to a negative rating, Skills for Care can help.

We'll set up an initial scoping meeting with you to identify key areas for improvement and practical solutions to do this.

For example we can help you to:

- develop a positive workplace culture that supports improvement
- review and revise your recruitment and retention strategies
- implement new approaches to staff induction and ongoing support
- review learning and development in your service and help you access funding for qualifications and apprenticeships
- develop your leaders and managers to deliver well-led services, including succession planning.

You'll then access five days of tailored support to help you write an action plan to implement these solutions.

We'll also deliver our 'Making your inspection count' seminar for up to 30 delegates in your organisation, to show you how to collect evidence and prepare for your next inspection. This will ensure that any improvements you make are reflected in your CQC rating. [Read more about the workshop here.](#)

Why choose us?

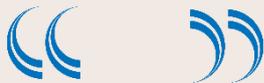
We have experience working with different types of adult social care providers through one to one support and group workshops.

We work closely with providers rated 'good' and 'outstanding' so our sessions are based on current best practice, and our guidance has been approved the CQC so it aligns with their regulations.



Meeting with providers helps us to unpick areas for improvement and get to the root cause – this is often very different to what managers and leaders first thought. We can help guide them to the most cost-effective solutions and implement successful action plans ... often before the CQC return.

Skills for Care Locality Manager



Meeting with the locality manager has been insightful. They offered tips and advice I hadn't considered before. Their experience has been invaluable. Skills for Care provided the extra knowledge base and experience to help us meet our challenges.

Registered Manager



At this inspection we found the registered manager had sought support from a national organisation to improve the training staff had access to and put a system in place for them to identify training needs and develop a plan.

CQC Inspector

How much does it cost?

What we offer	£ from
<p>Half a day scoping meeting with a Skills for Care locality manager To identify areas for improvement and practical solutions to support you.</p> <p>Dedicated five days of face to face, tailored support To help you write an action plan and implement solutions. You can add additional days for £550 per day.</p> <p>Making your inspection count seminar (delivered in a training room/ venue organised by you*) To help you prepare for your next inspection.</p> <p>We'll provide:</p> <ul style="list-style-type: none"> ▪ a full day seminar (usually 10.00 – 15.30) ▪ delegate pack ▪ up to 30 delegates. 	
Total:	£6500

*We can arrange a venue including lunch and refreshments for this workshop at an additional cost. Contact us for more details.

Why not add...

<p>Registered Manager Membership (12 months) When registered managers become a member, they'll get exclusive access to our 'Social care managers handbook', practical resources, monthly newsletter and discounts.</p> <p>Good and outstanding care guide (workbook edition) This guide shows the key characteristics that differentiate CQC ratings and shares recommendations and best practice under each key line of enquiry. This workbook edition has activities to help you prepare for inspection and improve your rating.</p>	<p>Add both of these options for £55 per delegate</p>
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Contact us

If you want our support to prepare for your next CQC inspection, please get in touch on: employer.engagement@skillsforcare.org.uk