

A case study

Helping to strengthen local public services by communicating the costs of care

With iESE's CareCubed



We supported iESE's redevelopment of their online negotiation tool, CareCubed. CareCubed is a next generation online tool that brings clarity to the cost of care. It builds on iESE's 10 years' experience of an evidenced based approach.

In developing CareCubed, iESE as ever looked for the best quality data sources. We were able to supply them with even more accurate and up-to-date estimates of pay and on-cost data in care settings.

"The foundation of CareCubed is high quality data, putting evidence-based decisions in the palm of the care commissioners hand. Skills for Care was a natural fit for our approach."

Vanda Leary, Senior Consultant, iESE

Background

- iESE are a not-for-profit public sector transformation partner who were seeking continued confidence and transparency in the data that they share with local authorities and care providers.
- Adult social care workforce data is both complex and ever-changing, so up-to-date and granular data was required.
- CareCubed establishes a neutral starting point for cost negotiations, ensures care needs are met and understood, and enables commissioners/providers to secure fair prices for specialist care, based on sector data.

What we did

We worked with iESE's senior consultant to understand fully the requirements of the project and then:

- defined the scope of reports and insights that the Skills for Care National Minimum Data Set for Social Care (NMDS-SC) is able to generate
- produced a statistical model that allowed for accurate pay and on-cost data to be provided and forecast forward to 2019
- carried out desk research to provide similar data for Wales and Scotland
- suggested improvements to iESE's methodologies and processes
- continued to respond to iESE's changing needs in their mission to make accurate and current information available to their users.



“Skills for Care offered us the data and analytics that we needed, in a working relationship that was both flexible and very collaborative. They enabled the redevelopment of CareCubed to be informed by the most reliable and transparent sector data available.”

Vanda Leary, Senior Consultant, iESE

Why iESE chose to work with us

- The extensive and trustworthy data set (NMDS-SC) that we manage and maintain.
- Our detailed knowledge of the adult social care sector.
- The comprehensive data analytics capability we offer.
- Our services came endorsed by their clients.

Outcomes

- A detailed root-and-branch review of iESE’s existing data.
- Current and wide-ranging insights into the pay and on-cost expenditure associated with providing care.
- An in-depth understanding of adult social care workforce information, including factors such as how different job roles and geographical areas impact pay rates.
- A renewed and reconfirmed confidence in the information that facilitates transparent cost negotiations between local authorities and care providers.

“Skills for Care’s analysts were ideal partners for us, with their proficiency in explaining alternative methodologies and their accommodating approach to our requirements. With their support for the transition to CareCubed from the CFC (Care Funding Calculator), iESE has been able to reaffirm our commitment to sharing the accurate, up-to-date and robust information that results in fairly priced care that fully meets needs.”

Vanda Leary, Senior Consultant, iESE

For more information see <https://www.iese.org.uk/carecubed>

