The Oaklands Care home with 45 staff

Updating ASC-WDS

 It took approximately eight hours to manually input all our data in the first instance but now we only update on an ad hoc basis. We know our way around and it's not too onerous to keep up to date.

Claiming Workforce Development Fund (WDF)

- This year, we have three staff members completing qualifications and expect to claim £3,000.
- Over the last six years, we've claimed over £33,500!
- All our staff have the opportunity to do a level 2 & 3 qualification and our managers have completed their level 5 qualifications.
- The money we claim goes back into the training budget so we can offer even more learning opportunities for our staff.











The Oaklands Care home with 45 staff



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Benchmarking

- We print off the benchmarks data and use this to report to our board. It saves time in that the information is all in one place, but access to this information is priceless.
- We can benchmark against Good and Outstanding providers so we're matching against the best and there's nowhere else we'd be able to get that data!

Training and qualification records

 Our training officer uses the service to keep track of our staff training and qualifications. We used to have to juggle manual records and spreadsheets but once you've got ASC-WDS set up, it takes a lot less time to manage this way.

Saracen Care

Supported living service with 180 staff





Updating ASC-WDS

 We try to update monthly as this keeps things quick and efficient. It also means our data is current and keeps our benchmarks up to date. Those regular updates take between 10-30 minutes depending on how many new staff we have.

Benchmarking

- Benchmarking supports with our workforce planning as we can use the data to measure and improve.
- In 2023, it prompted us to increase our pay rates as we ranked low against similar workplaces. We believe this will improve staff retention and attract new applicants.
- Benchmarks saved us time because we don't have to check through job advertisement sites for pay rates in Gloucestershire. We've had to do this in another area but it's much easier to just check ASC-WDS.







Saracen Care

Supported living service with 180 staff











Claiming WDF

- This year, we're claiming for 27 staff members who have completed:
 - Level 2 Adult Care Worker
 - Level 3 Lead Adult Care Worker
 - Level 3 Award in Education and Training
 - The Care Certificate Assessors Course
- We're expecting to claim back over £8,500, which we reinvest into other training that isn't covered by the fund.
- We've got another 15 staff who are still in the process of doing their qualifications, but we hope to claim between £600-£1,500 for each of those when they finish.
- Our Learning and development coordinator had just finished their Award in Education and Training when it was added to the funding list. It was a great bonus to claim a little extra back without having planned it in advance.

Creative support



Not for profit social care provider with 5,500 staff

Updating ASC-WDS

- We've been using the service for about 10 years. We have lots of staff, meaning the data populated originally took us about six weeks.
- Now we update annually, using bulk upload. It takes our team of four a week or two to complete. We're finding it's taking less time as we refine how we collect data from the sources in our organisation. We've even managed to automate some of the data mapping using spreadsheets.

Benefits Bundle

- We've used discounts in the Benefits Bundle for eLearning modules including:
 - Introductory Modules for Managers
 - Being prepared for CQC inspection
 - Improving your CQC rating
 - Delivering Outstanding care
- We've saved over £8,300 on licence costs using our discount codes.



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Creative support



Not for profit social care provider with 5,500 staff

Claiming WDF

- We're claiming for over 200 staff this year and expect to be reimbursed approximately £90,000.
- Our staff do a range of WDF eligible learning including online modules, level 2 certificates, mental health first aid, level 2-5 diplomas and other qualifications.
- Over the past three funding years, we've claimed over £330,000!
- This has allowed us to reinvest in our training department. The money we've claimed back has funded things like trainers and assessors, virtual and classroom training, continuing professional development, vocational learning and wage replacement costs.
- In turn, this has helped us address skills gaps, improve quality of care and support staff morale.



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