

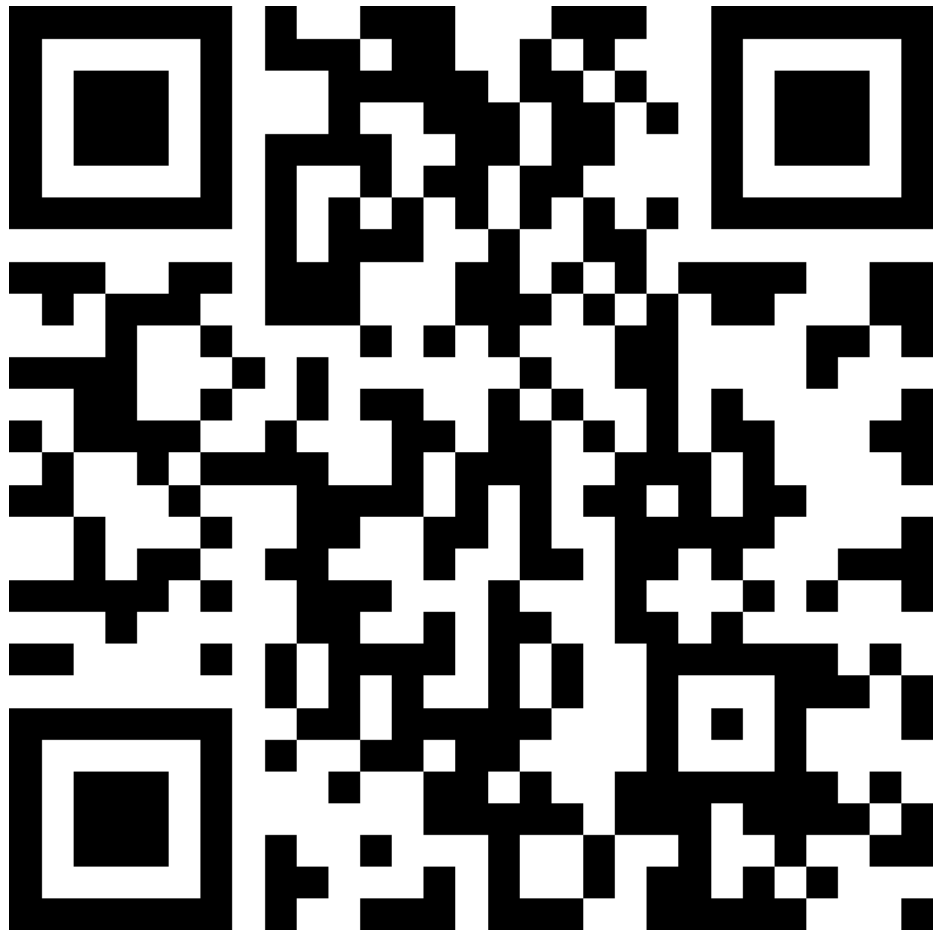


TAVISTOCK  
CONSULTING

# Saving Time, Losing Reflection

Leadership choices in AI integration for social work


[https://wall.sli.do/ 4529763](https://wall.sli.do/4529763)



**Let's start  
with your  
experience**

 Multiple choice ▾  
34 votes



 Poll settings

Do you have AI tool/s provided for you at work? (Magic notes, Copilot etc.) 

Yes



No



Not sure



+ Add option

 Add options with AI





## **Leadership choices in AI integration for social work reflection questions**

### **1. Conscious and Unconscious Delegation**

How does AI note-taking impact the social worker's professional analysis?

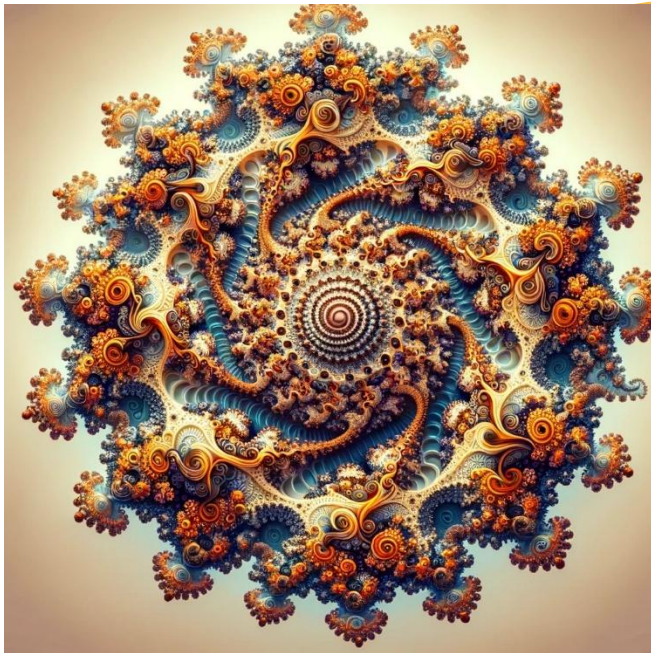
### **2. Protecting Reflective Time**

What happens to the time AI saves? and what gets lost in the saving?

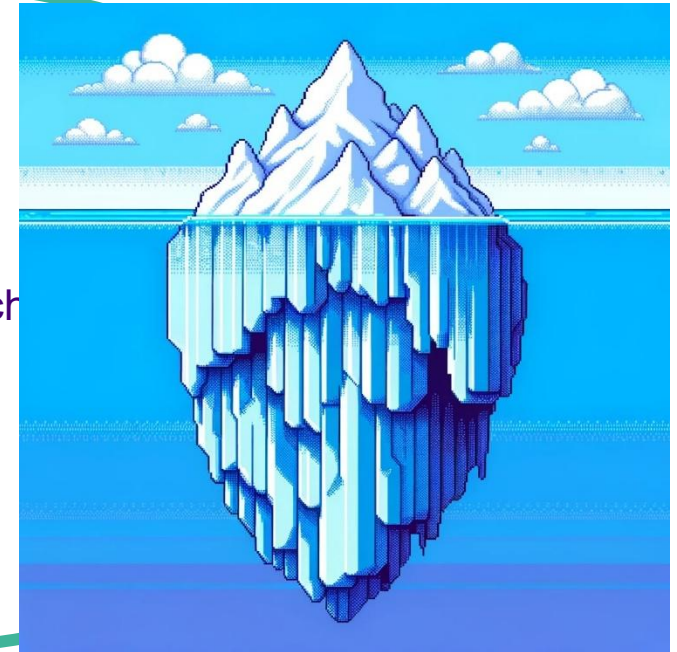
### **3. Service User Experience**

What does it mean for service users to be recorded?

# An overview of System-Psychodynamic thinking

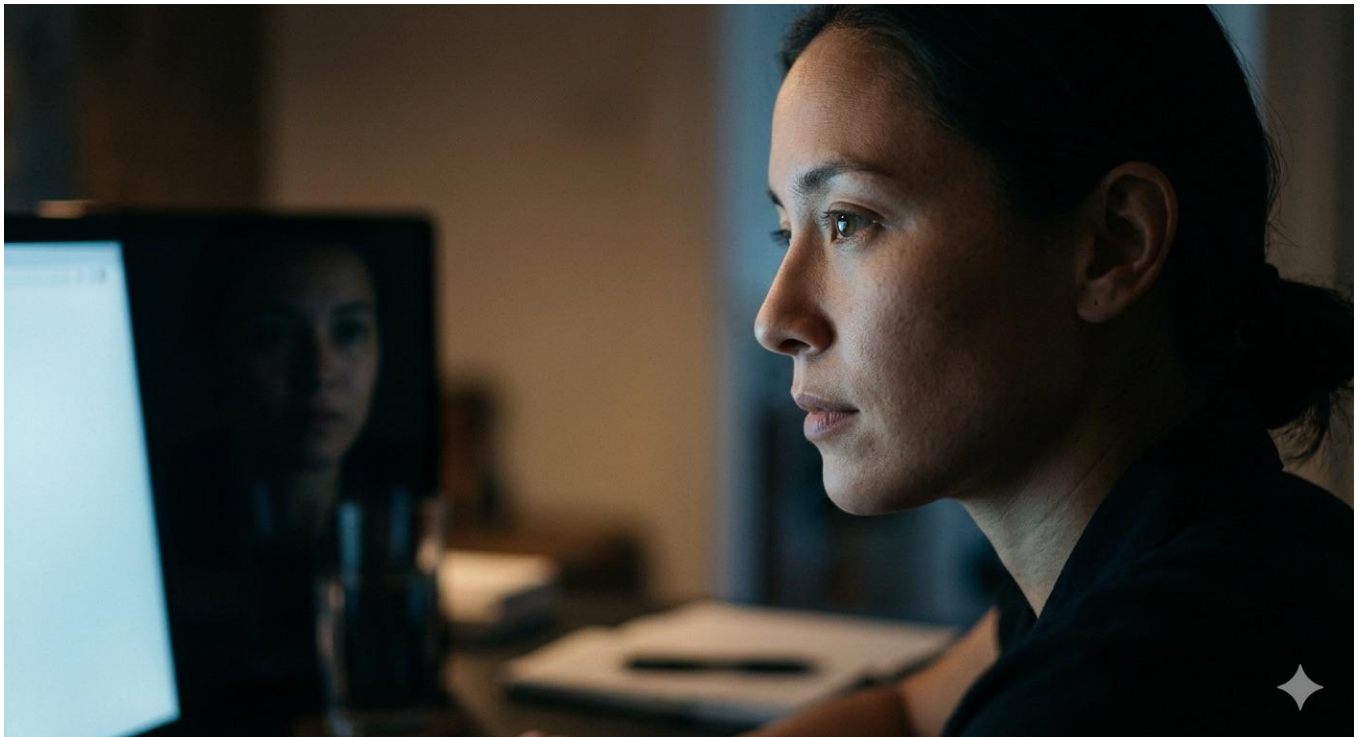


Psych



# Relating to AI

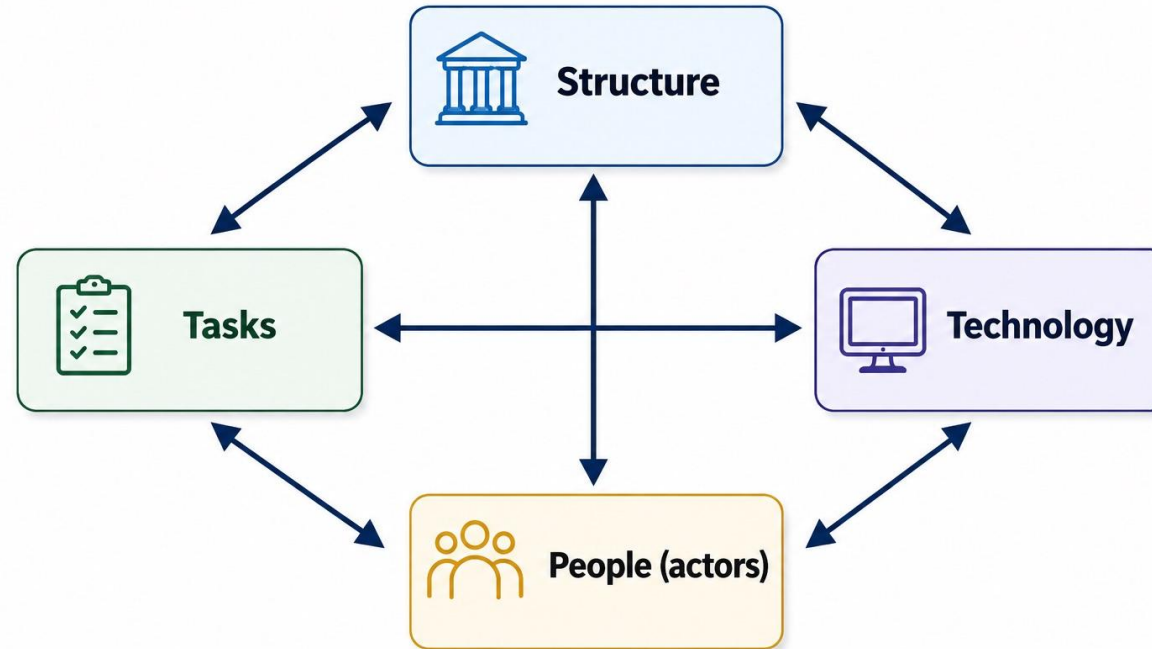
- **Unconscious dynamics**
- **Fantasy**
- **Splitting and projection**

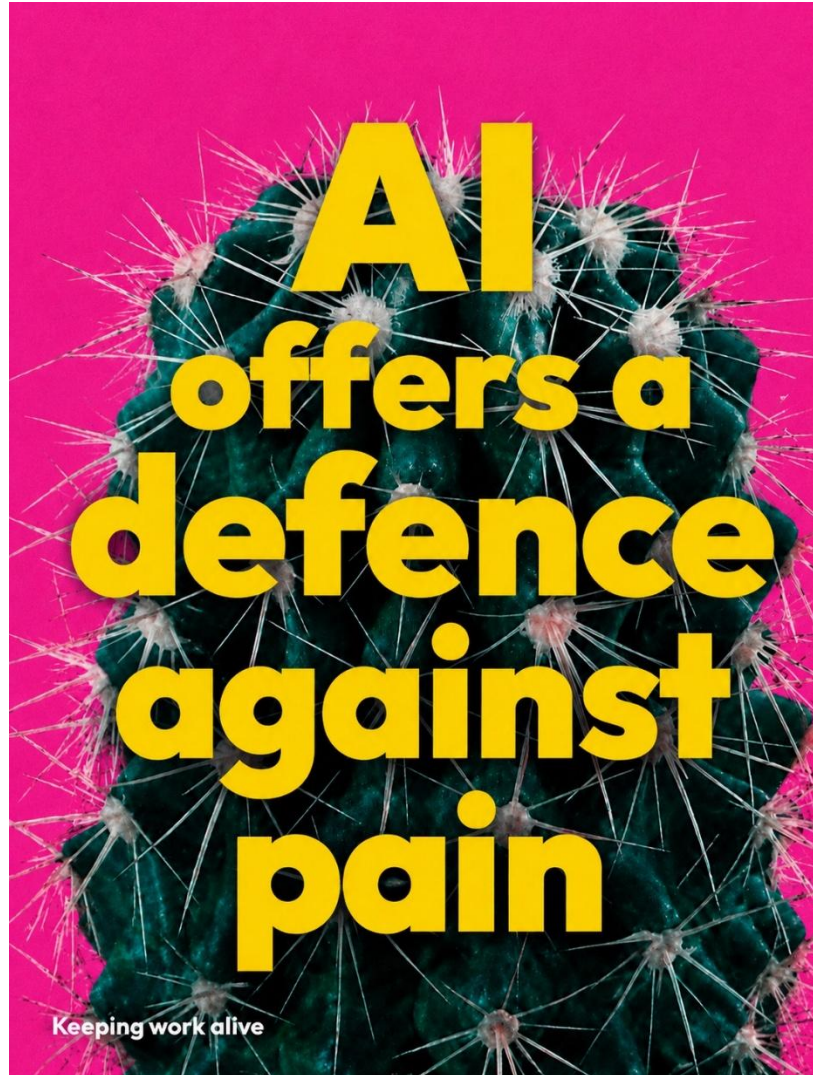


# AI in the organisation

Change one  
element -  
you change  
all of them

## Social technical system





## Thinking the unthinkable: AI as a social defence

*'It is already normalised in this job, pain and abuse, because we write about it. We look at it, we see it, and we hear about it every day. Family after family after family, there is not a conversation that does not have a reference to harm.'* - Flo

# Saving Time, Losing Reflection

- **Impact on reflective practice**
- **Social work records as an enduring object**
- **Impact to relational practice**
- **AI as Trojan horse**

*'Early this morning I was doing some write ups, and I flew through them. I am happy with what I have recorded, I am happy with what is documented, I feel it is comprehensive, it covers everything. But did I have that time to reflect. No. It is like a conveyor belt.'* - Flo

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### **2. Protecting Reflective Time**

What happens to the time AI saves? and what gets lost in the saving?

### **3. Service User Experience**

What does it mean for service users to be recorded?

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