

Support for managers

A key element of our work is supporting social care employers to develop their workforce. These are some of the highlights from our learning and development work in 2021.



- ✓ Our [individual employers' toolkit area](#), full of useful guidance and templates to support employers through the process of recruiting a personal assistant to managing and developing them has received **7,098 visits** and **731 resource downloads**.
- ✓ Over **6,868 attendees** went to **461 network meetings** this year.
- ✓ **78%** of our local manager networks now have a **WhatsApp group**.
- ✓ Our [registered manager webinars](#) cover a range of topics to support managers and their services. Over **30 webinars** have been developed that have been viewed over **10,000 times**.
- ✓ Series 1 of our podcast [The care exchange](#) is complete with over **3,355 listens**.
- ✓ Our new '[Leading for wellbeing resource](#)' has received **883 downloads**.
- ✓ Our new '[Building resilience](#)' area has received **3,342 visits** and our resources aimed at building team resilience have been downloaded **351 times**.
- ✓ The redeveloped [Moving Up programme](#) which supports leaders with a diverse background take the next step in their career is fully booked for 2021 with **123 participants** registered across three cohorts. Due to the success, we hope to run further cohorts in 2022.
- ✓ '[Learning from events](#)' the interactive learning module designed to support managers and leaders in all adult care settings carry out learning reviews has been accessed by **1,138 learners** in 2021.
- ✓ We launched our first [Accolades online magazine](#), which has been viewed over **300 times** since its launch in September.