Supporting you to meet or exceed CQC expectations
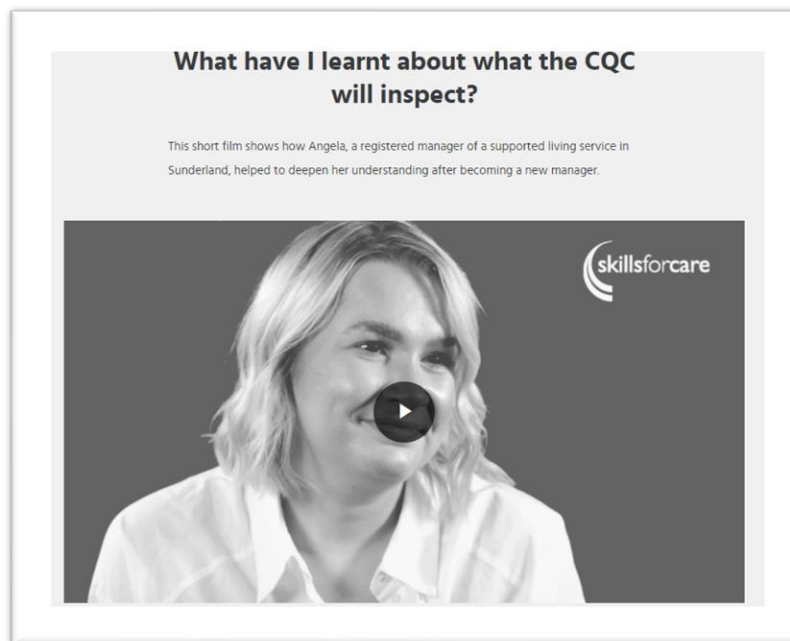
skillsforcare

How our practical resources are enhanced by local network connections

Preparing for inspection

Resources to support you

- Checklist
- Action plan
- VLE module
- One-day seminar
- GO Guide
- Network support

www.skillsforcare.org.uk/prepare

What have I learnt about what the CQC will inspect?

This short film shows how Angela, a registered manager of a supported living service in Sunderland, helped to deepen her understanding after becoming a new manager.

Preparing for inspection

How local networks help

- Insight, guidance and advice from peers
- Opportunities to strengthen quality assurance
- CQC Inspectorate presentations
- Latest WhatsApp group insight

Good and outstanding care

Inspection ratings

Outstanding	Good	Requires improvement	Inadequate
1.56%	56.85%	33.42%	8.17%

*Period: July 2022 to June 2023

Good and outstanding care

Single Assessment Framework

Our framework will assess providers, local authorities and integrated care systems with a consistent set of key themes, from registration through to ongoing assessment

Aligned with "I" statements, based on what people expect and need, to bring these questions to life and as a basis for gathering structured feedback

Expressed as "We" statements; the standards against which we hold providers, LAs and ICSs to account

People's experience, feedback from staff and leaders, feedback from partners, observation, processes, outcomes

Data and information specific to the scope of assessment, delivery model or population group

5 Key Questions

Quality Statements

Evidence

Specific evidence and quality indicators

Underpinned by best practice standards and guidance
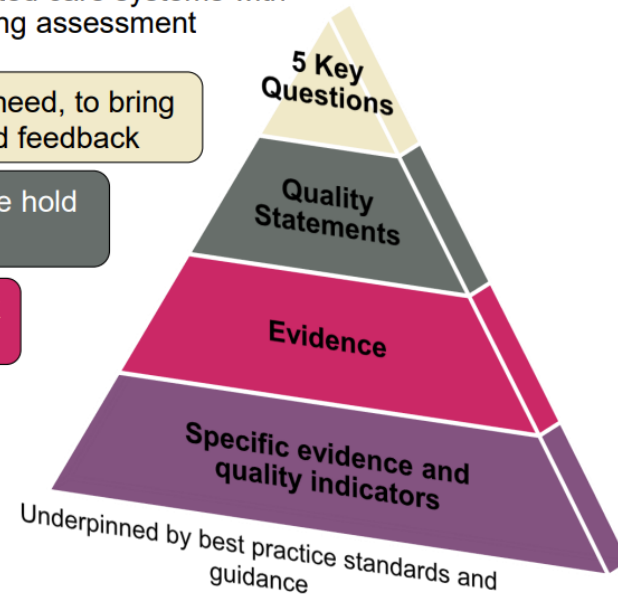
Good and outstanding care

GO Online: Inspection toolkit

- Introductory films
- Full list of CQC Quality Statements
- Recommendations and checklists
- Practical examples & resources

www.skillsforcare.org.uk/inspect

Good and outstanding care

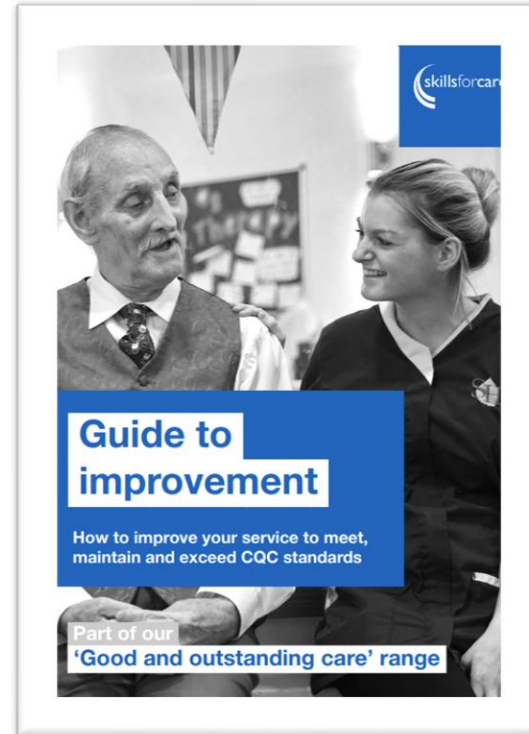## How local networks can help

www.skillsforcare.org.uk/inspect

Helping you to recover

Improving your CQC rating

- Checklist
- Action plan
- VLE module
- One-day seminar
- Guide to improvement
- Network support

Guide to improvement

How to improve your service to meet, maintain and exceed CQC standards

Part of our 'Good and outstanding care' range

www.skillsforcare.org.uk/improve

Delivering outstanding care

Striving beyond "Good"

- Checklist
- Action plan
- VLE module
- One-day seminar
- Outstanding films
- Network support

What makes our service outstanding
Carefound Home Care

THE OUTSTANDING SOCIETY

www.skillsforcare.org.uk/outstanding

Find out more

www.skillsforcare.org.uk/go
www.skillsforcare.org.uk/networks