

Supporting you to meet or exceed CQC expectations

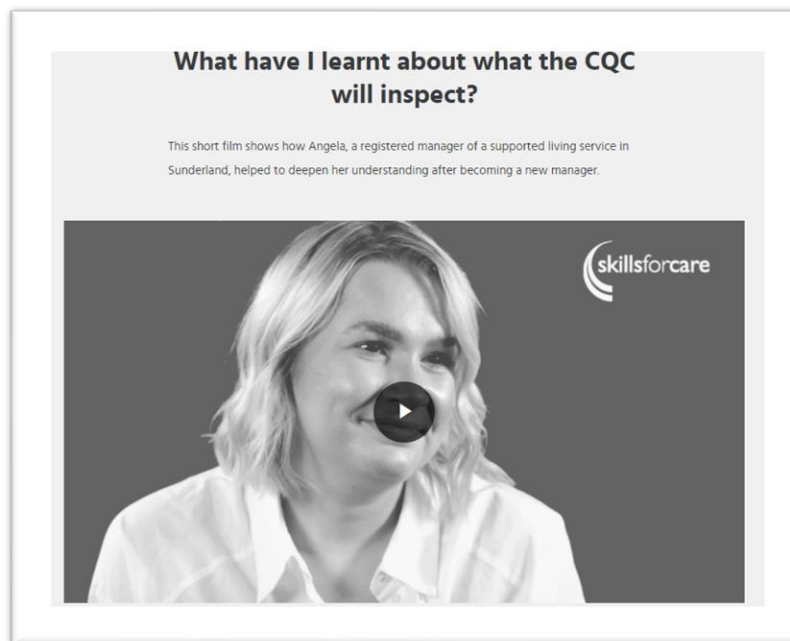
How our practical resources are enhanced by local network connections



Preparing for inspection

Resources to support you

- Checklist
- Action plan
- VLE module
- One-day seminar
- GO Guide
- Network support



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Preparing for inspection

How local networks help

- Insight, guidance and advice from peers
- Opportunities to strengthen quality assurance
- CQC Inspectorate presentations
- Latest WhatsApp group insight



Good and outstanding care

Inspection ratings

Outstanding	Good	Requires improvement	Inadequate
1.56%	56.85%	33.42%	8.17%

*Period: July 2022 to June 2023



Good and outstanding care

Single Assessment Framework

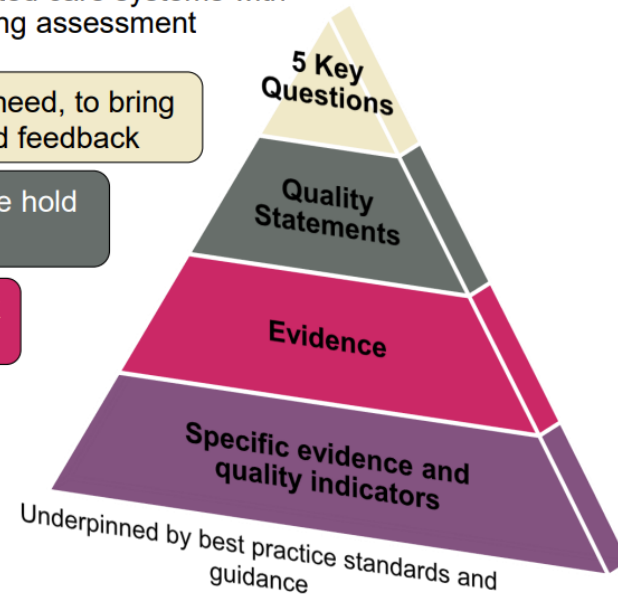
Our framework will assess providers, local authorities and integrated care systems with a consistent set of key themes, from registration through to ongoing assessment

Aligned with “I” statements, based on what people expect and need, to bring these questions to life and as a basis for gathering structured feedback

Expressed as “We” statements; the standards against which we hold providers, LAs and ICSs to account

People’s experience, feedback from staff and leaders, feedback from partners, observation, processes, outcomes

Data and information specific to the scope of assessment, delivery model or population group



Good and outstanding care

GO Online: Inspection toolkit

- Introductory films
- Full list of CQC Quality Statements
- Recommendations and checklists
- Practical examples & resources




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Good and outstanding care

How local networks can help



CQC Key questions and Quality statements: Safe
Local network for managers group exercise

Quality statements are the commitments that providers, commissioners and system leaders should live up to. Expressed as 'we statements', they show what is needed to deliver high-quality, person-centred care.

This exercise intended for use in [Local network for manager](#) aims to help those attending reflect on the new Quality statements related to Safe monitoring and inspection focus. Through peer discussion and ideas sharing, those attending the network can learn how others are preparing new evidence to share with the CQC to demonstrate they continue to meet or exceed national standards.

Key question: safe
Everybody wants to feel safe. Good and outstanding care means taking the time to understand what 'feeling safe' means to the people you support and providing a service that meets these needs.

With the introduction of the CQC's Single Assessment Framework, the Safe focus remains largely the same as the previous inspection model. However, the CQC will now look more closely at issues such as protecting the service from closed cultures, how the service manages near misses, and increased focus on infection, prevention, and control measures.

Safe remains one of the largest areas of CQC inspection focus, with 8 Quality statements dedicated to this subject. As part of this activity, discuss with others what you are doing at your service to demonstrate you meet all of these.

live in safety, free from bullying, harassment, abuse, discrimination, avoidable harm and neglect. We make sure we share concerns quickly and appropriately.	
Involving people to manage risks We work with people to understand and manage risks by thinking holistically so that care meets their needs in a way that is safe and supportive and enables them to do the things that matter to them.	

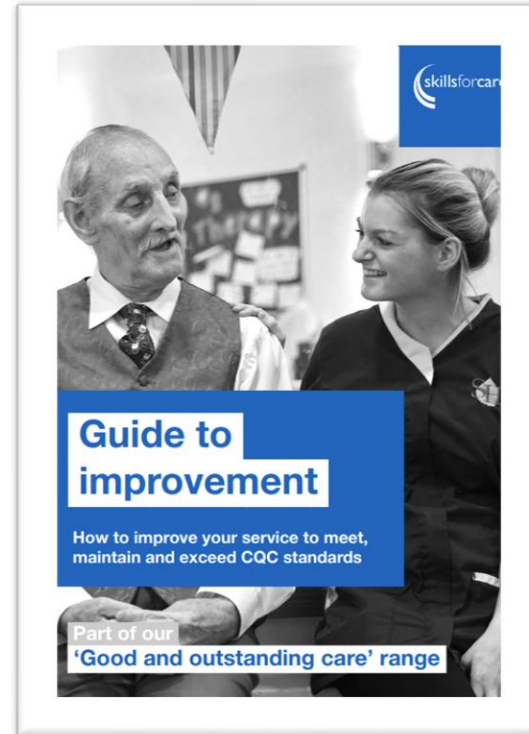


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Helping you to recover

Improving your CQC rating

- Checklist
- Action plan
- VLE module
- One-day seminar
- Guide to improvement
- Network support



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Delivering outstanding care

Striving beyond “Good”

- Checklist
- Action plan
- VLE module
- One-day seminar
- Outstanding films
- Network support



www.skillsforcare.org.uk/outstanding



Find out more

www.skillsforcare.org.uk/go

www.skillsforcare.org.uk/networks