

Delivering outstanding care seminar

Expand your knowledge of what it takes to deliver the highest standards of care and how to exceed Care Quality Commission (CQC) expectations.

This one-day facilitated session provides insight into what outstanding care looks like and how to be best prepared to evidence this to the CQC.

Informed by best practice, the seminar helps you to reflect on what you do exceptionally well and identify areas to strengthen further.

You will learn:

- what outstanding care looks like in the CQC Single Assessment Framework
- the benefits of delivering outstanding care to the people you support
- how to be prepared to showcase outstanding evidence
- what resources are available to help.



Who's it for?

This seminar is primarily aimed at adult social care services currently rated Good but who want to progress to Outstanding, as well as newer services hoping to achieve this accolade in their first inspection.

Very interactive. It was well delivered and we could contribute with ease. I took lots of examples away. Really enjoyed the day.

Collette Tipton, Registered Manager
Total Case Management



Outstanding is achievable, it's how we sell ourselves and the amazing work we do that is going to get us that rating. The seminar was light hearted, witty and engaging. The resources are really helpful.



Joanne Crosby, Registered Manager
Alternative Futures Group

Exclusive toolkit and other resources

All delegates attending this seminar will receive a range of practical resources to support their learning including:



Delivering outstanding care toolkit: 80-page document covering key learning and practical activities



Handouts and Slide notes: supporting your learning and engagement during the seminar



Certificate: providing evidence of your attendance.



Getting real life examples from other providers helped me think of other evidence ideas to record.



Lee-Ann Adriaanzen, Registered Manager
Solihull Homecare Ltd

How to book

Skills for Care promote a limited number of seminars over the year which can be booked directly on our website. The full day seminars cost £120 + VAT and include exclusive resources. You can find out more at www.skillsforcare.org.uk/goworkshops

This seminar can also be directly commissioned by adult social care providers, local authorities, and others as a live virtual event or face-to-face event. Costs start at £2100 + VAT for up to 45 delegates.

For more information, e-mail: businessdevelopment@skillsforcare.org.uk