## **Environmental sustainability**

### Well-led now includes focus on how you are mitigating any negative impact your service has on environmental issues.

### Inspectors may look at how you raise awareness on environmental issues across the service, including associated training, discussions with people and staff, and other communications to grow knowledge and understanding. Be prepared to demonstrate what you are doing to reduce the impact on your environment and how you are incorporating renewable energy, sustainable transport, and environmentally friendly waste management into your day-to-day working.

### Recommendations checklist

These recommendations act as a checklist to help you consider what you could potentially evidence, but it’s not intended as a definitive list. We hope they help you reflect on what evidence you might wish to share with the CQC.

|  | Yes | No | N/A | How we evidence | Action |
| --- | --- | --- | --- | --- | --- |
| The people we support are protected from the impacts of climate change through adaptation and mitigation plans. |  |  |  |  |  |
| We can evidence how we identify and mitigate against the negative impact of our service on the local environment (e.g., Net Zero audit etc.). |  |  |  |  |  |
| We ensure that any environmental sustainability plans we have in place (e.g., Net Zero) are reviewed regularly to track progress. |  |  |  |  |  |
| We can demonstrate what we are doing to lead by example on environmental matters (e.g., the use of renewable energy, sustainable travel and transport, medicines and environmentally friendly waste management). |  |  |  |  |  |
| We can evidence how environmental impact is a key consideration as part of our procurement policies and procedures (e.g., checking green credentials). |  |  |  |  |  |
| We can demonstrate how we encourage responsible ways of working (e.g., the adoption of energy saving at our home or premises, our Climate Commitment Pledge etc.) |  |  |  |  |  |
| We provide opportunities to the people we support to learn more about environmental issues and how to minimise the negative impact. |  |  |  |  |  |
| We provide training to our managers and staff team about environmental matters related to our service (e.g., waste reduction, climate change, environmental sustainability) |  |  |  |  |  |
| All staff are trained and aware of how spot to health issues arising from sudden onset environment related issues, such as over-heating or increases in pollution levels. ​ |  |  |  |  |  |
| We enable and supports our workforce to be aware of, and reduce their individual carbon footprint. |  |  |  |  |  |
| We provide regular opportunities to discuss our environmental impact with the people we support, staff team and others in our community. |  |  |  |  |  |
| We encourage our staff and team we support to give feedback and ideas to help us improve environmental sustainability at our service. |  |  |  |  |  |
| Where we identify areas for improvement, we will secure the investment in resourcing the changes that are needed. |  |  |  |  |  |
| We work with partners across our local community to help address wider environmental impact of health and social care. |  |  |  |  |  |
| We can demonstrate how our environmentally friendly policies and procedures are having a positive impact on the people we support, our staff team, and the wider community. |  |  |  |  |  |

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| Resources to help **GO Online: Inspection toolkit**  Learn more about how this is inspected via a short film, practical examples and resources [here](https://www.skillsforcare.org.uk/Support-for-leaders-and-managers/Good-and-outstanding-care/inspection-toolkit/Topic-focus.aspx?services=&kloe=well-led-2&topic=environmental-sustainability-sustainable-development).  **Recommendations checklists**  The full range of these Recommendations Checklists is exclusively available to Skills for Care’s Registered Manager Members. Read more about Membership [here](https://www.skillsforcare.org.uk/Support-for-leaders-and-managers/Support-for-registered-managers/Membership/Membership.aspx).  **Good and Outstanding care support** Skills for Care’s Good and Outstanding care resources include practical e-learning modules, guidance and seminars to support you to meet CQC expectations. Learn more about what is available [here](https://www.skillsforcare.org.uk/go). |